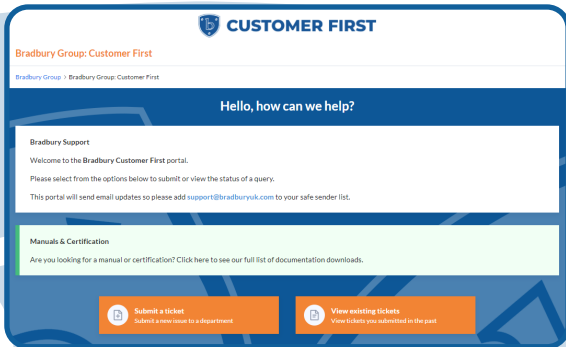


Customer Support Portal

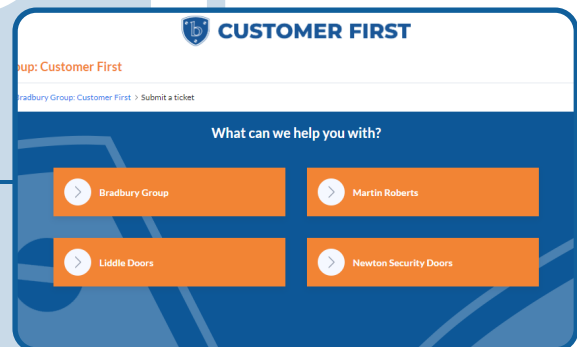
How To Guide

1. Go to support.bradburyuk.com

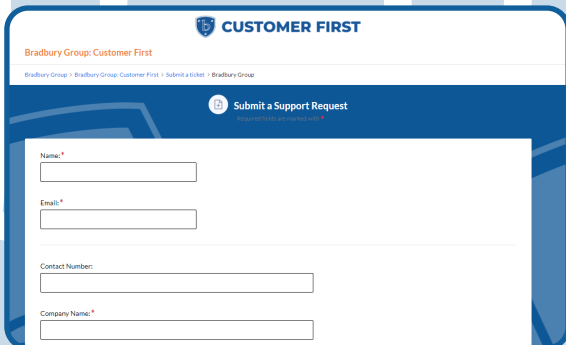


2. Once you access our portal choose to submit a ticket or view an existing ticket.

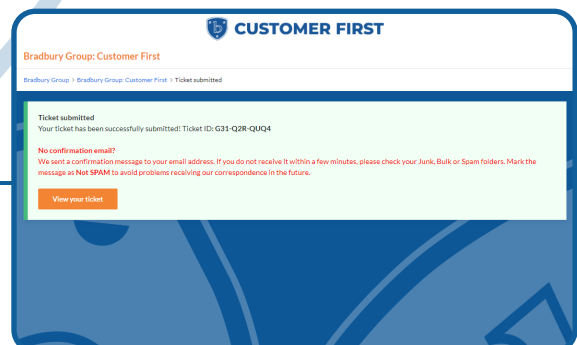
3. You can raise a ticket with Bradbury Group or one of our subsidiaries.



4. Fill in the details required and include images, if possible.



5. Your ticket has now been submitted.



6. An email confirmation will be sent to you, along with a tracking link.

Why use the Customer Support Portal?



Single point of contact for
Bradbury Group



Full traceability of problems
from point of submit to
closure



We get all the information
we need from your initial
report form - avoiding
repeated follow-ups for
additional information



Receive email notifications
as soon as we respond or
resolve your issue